

2023-24

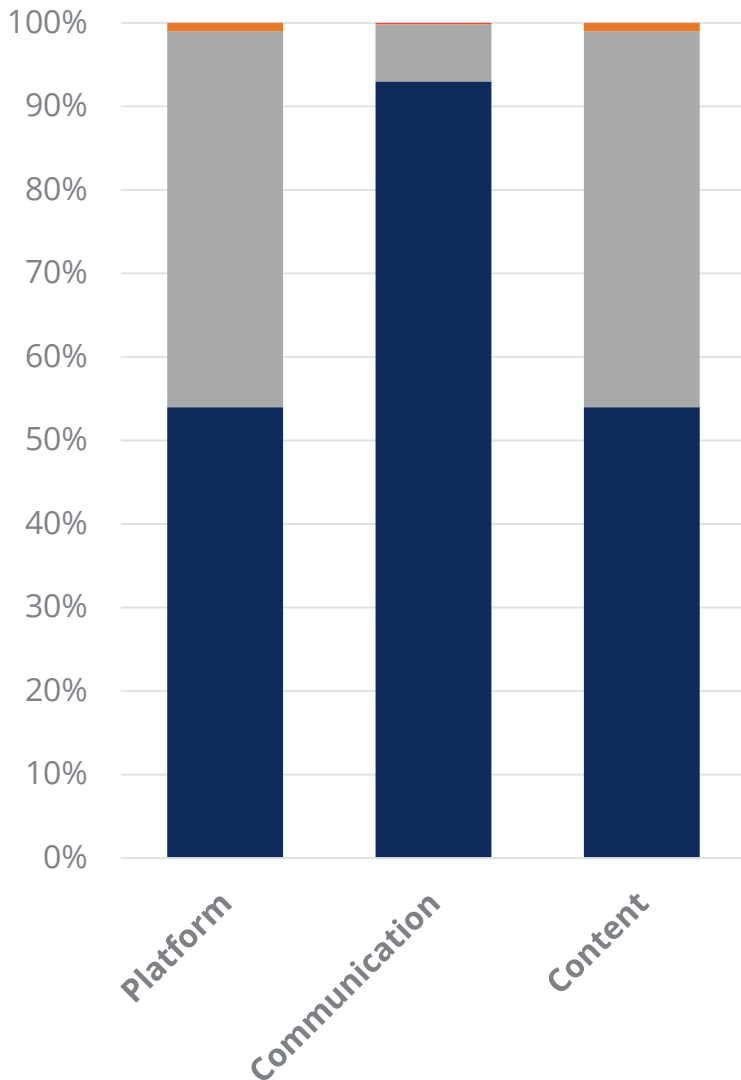
TEAM Evaluator Certification Feedback Survey Results

The department solicited and received valuable feedback from certified evaluators regarding improvements to the TEAM Evaluator Certification Training. Evaluators were asked about their satisfaction with the training, communication surrounding the training, and the content in the training. Feedback and resulting department actions are found below.

TEAM TRAINING DATA FOR 2023-24 SCHOOL YEAR

Total Evaluators Certified	8,491
Total Teacher Evaluators	6,654
Total Administrator Evaluators	1,838

OVERALL SATISFACTION



Changes made in response to feedback

Platform

To address necessary improvements, the department launched the training in a new platform, TeachALL for a smoother, more accessible training.

Communication

As the 2024 recertification deadline date approached, the department sent out reminder emails to those who had not completed recertification.

Content








More links to guidance documents and resources were presented in the training for supplemental information.

Very Satisfied Satisfied
Unsatisfied Very Unsatisfied

ADDITIONAL FEEDBACK

Evaluator Suggestions		Department Action
Some trainees are better visual learners than auditory learners	»»»	A trainee now can choose to read the transcripts and/or listen to the voice recording for each slide in the module presentations, with the exception of video slides.
Embed links to documents and resources for training	»»»	The training now has links throughout the module presentations to access guidance documents, rubrics, scripting templates, and various other resources from the department on the TEAM website .
Reconsider how often evaluators have to recertify	»»»	The yearly certification of evaluators is required by the State Board Evaluation Rule 0520-02-01 (page 7). Visit the Tn.gov website for board meetings and policies under review.
Reword questions to add clarity	»»»	Each year, missed questions are reviewed, and feedback from evaluators is considered when preparing questions for the next year's evaluation.
Communicate updates to guidance documents	»»»	Updates and newly released documents are announced in the weekly CUFID email, the monthly evaluation configurator email, and can be found under the Recently Released section on the home page of the TEAM-tn.org website . View and sign up for our monthly Evaluation Configurator email here .
Provide training on other models such as TIGER	»»»	While the department has approved the use of alternate observation models such as TIGER, the department only provides direct support for the state evaluation model, TEAM. For more information on training for models other than TEAM, please contact your district Evaluation Configurators.

EVALUATOR REQUESTED ADDITIONAL SUPPORT LINKS

-  [High-Quality Feedback Training](#)
-  [Observation Norming Session](#)
-  [Walk-through and Lesson Scripting Templates](#)
-  [TVAAS Support Video Modules](#)
-  [School Services Personnel Rubric and the Library Media Sciences Rubric Training](#)
-  [TEAM Best Practices Video Library: School Services Personnel \(SSP\) Evaluation Rubric](#)
-  [TEAM Best Practices Video Library: General Educator Rubric](#)

SHOUT OUTS!

We implemented some changes based on 2023-24 feedback and this is the response we received in 2024-25!

“ Thank you, the training was great!

“ I think this training was the best one yet.

“ It is super convenient, if you are recertifying you can skip to the assessment. It means a lot when others recognize a person's expertise.

“ This platform is much easier to navigate than the previous TEAM training platforms.

“ I wasn't aware of all the resources that were available on the state website. Thank you for highlighting those!