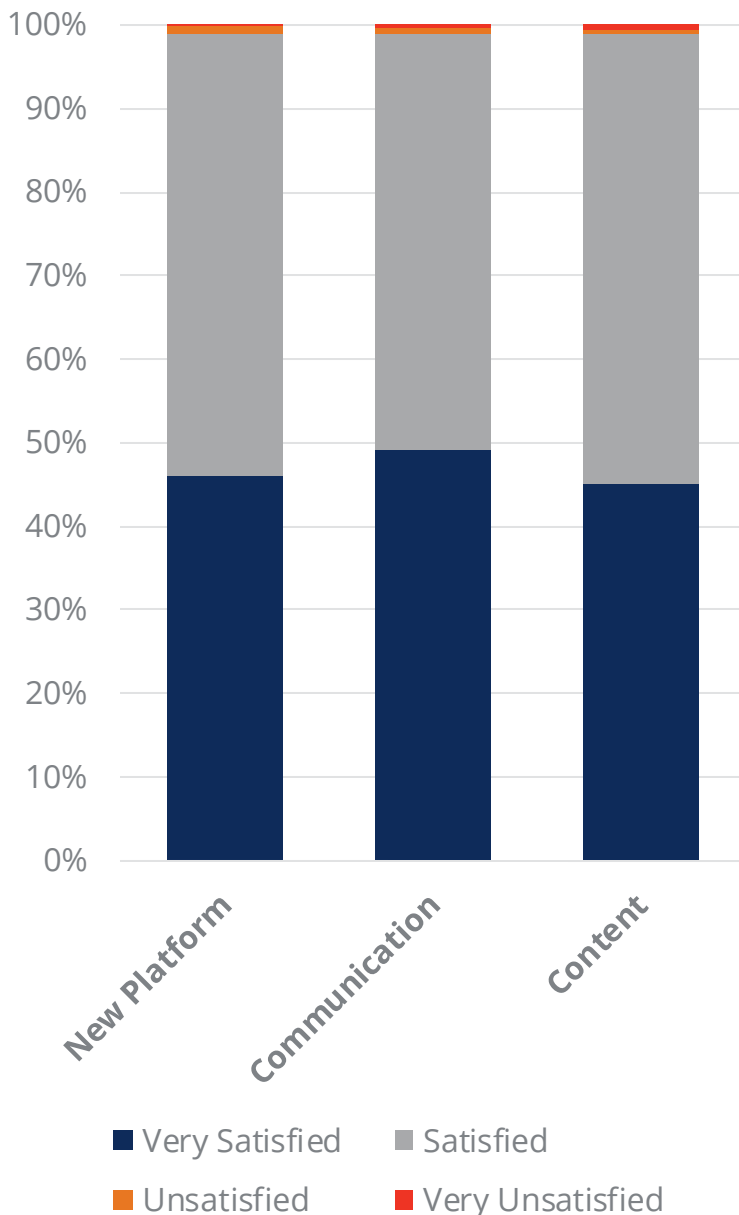


# TEAM Evaluator Certification Feedback Survey Results

The department solicited and received valuable feedback from certified evaluators regarding improvements to the TEAM Evaluator Certification Training. Evaluators were asked about their satisfaction with the training platform, communication surrounding the training, and the content in the training. Feedback and resulting department actions are found below.

## OVERALL SATISFACTION



## TEAM TRAINING TOTALS for 2024-25 School Year +(increase from 2023-24)

Certifications Awarded	9,153 (8%)
Teacher Evaluators	7,252 (9%)
Administrator Evaluators	1,901 (3%)

## CHANGES MADE in response to feedback

### Testing Window

The department extended the recertification window past Labor Day to allow evaluators more time to receive support and complete the training.

### Content

More links to guidance documents and resources were presented in the training for supplemental information. These supplemental materials were included to help evaluators deepen their understanding and apply the information more confidently in their roles.






### Assessment

The department reviewed all assessment questions and implemented revisions to improve clarity and alignment with the training content. These updates were made in direct response to evaluator feedback to ensure the assessment more accurately reflects expectations and reduces potential confusion.

## ADDITIONAL FEEDBACK

Evaluator Suggestions		Department Action
Reconsider how often evaluators have to recertify	»»»	The yearly certification of evaluators is required by the State Board Evaluation Rule <a href="#">0520-02-01</a> (page 7). Visit the <a href="#">Tn.gov website</a> for board meetings and policies under review.
Same training content each year	»»»	The rubric and its expectations remain consistent from year to year. Recertification Courses serve as an annual refresher prior to the required certification assessment. Evaluators may also choose to skip directly to the assessment using the link provided on the first page of the training.
Provide training on different classroom settings	»»»	The TEAM evaluator rubric is designed for use in all general classroom settings, regardless of content area. To support evaluators in applying the rubric across diverse instructional environments, the department provides content-specific guidance documents on the <a href="#">TEAM-tn.org website</a> . These resources address unique considerations for specialized classrooms, such as fine arts and physical education, to ensure consistent and accurate evaluations.
Provide training on other models such as TIGER	»»»	While the department has approved the use of alternate observation models such as TIGER, the department only provides direct support for the state evaluation model, TEAM. For more information on training for models other than TEAM, please contact your district Evaluation Configurators.

## EVALUATOR REQUESTED ADDITIONAL SUPPORT LINKS

-  [Printable TEAM Training Slide Decks](#)
-  [School Services Personnel Rubric Training](#)
-  [Deadline Communication](#)
-  [Contacts](#)
-  [TEAM Best Practices Video Library](#)

## SHOUT OUTS!

We implemented some changes based on 2024-25 feedback and this is the response we received in 2025-26!

“ Thank you for your continued support of teachers.

“ Thank you for ease of use and accessibility.

“ I enjoy the online platform. It is easy to access and complete in my own timeframe.

“ The videos and information during training are very helpful.

“ Thanks so much for sending the email to remind me to take the training again.

“ This training continues to be helpful and effective each year.