

Student Growth Portfolio Teacher Frequently Asked Questions

The department has collected questions from implementing teachers and peer reviewers across the state to provide support and clarity to portfolio implementation.

1. *How do I get access to the portfolio platform?*

Before teachers receive access to the portfolio platform, TNPortfolio, portfolio leads must submit a teacher roster to the department. Once teacher rosters are imported in the platform, teachers will receive a welcome email from TeachAll with instructions on accessing their account. On the TEAM website: [Portfolio Platform-TNPortfolio \(New!\) | TEAM-TN](#), there is a TNPortfolio Teacher Manual with step-by-step guidance for navigating the platform.

2. *How do I log in to my account?*

[Use this link to access the TNPortfolio log in page](#). Login with your TDOE SSO account.

3. *What do I do if I do not know my SSO account information?*

If a teacher does not know their SSO account information, first reach out to the district/charter portfolio lead. The portfolio lead can put teachers in contact with the EIS coordinator for the district/charter for SSO support.

4. *What do I do if I do not know my SSO password?*

If a teacher does not know their SSO password, email dt.support@tn.gov.

5. *How many collections are required?*

A portfolio consists of four collections. Each portfolio teacher must complete four collections to be scored.

6. *I am a fine arts teacher. How do I know which collections allow grouped samples?*

Not all rubrics within the fine arts model allow for grouping. Please review the [resource guide](#) for your specific content area/rubric for guidance on which collections can be grouped for your domain.

7. *How do I know what collections to choose?*

For some grade levels, collections are pre-set. For collections with options, there will be a drop-down menu of the available options. We suggest reviewing the guidebook for your [model](#) and choosing collections before logging into your account. Planning collections and choosing standards in the fall will support a successful completion in the spring.

8. *I want to change one of my collections. How do I do that?*

Teachers do not have access to change individual collections after they have been selected. Teachers must contact portfolio.questions@tn.gov to change a collection. **Please ensure that all selected collections/standard rubrics are correct before uploading any student work samples.**

9. *I want to change one of my scoring rubrics. How do I do that?*

Guidance for changing/selecting rubrics can be found on page seven and eight of the [TNPortfolio Teacher Manual](#). After documents or videos are uploaded, standards cannot be changed in the platform. Teachers must contact portfolio.questions@tn.gov to change a rubric.

10. *How do I know what is required to be uploaded for my student work sample?*

Every portfolio model has a portfolio resource guide. The guides can be found on the [Portfolio Teacher Guidance page](#). Each guide contains information on assessing the standard, required evidence to upload, and the scoring rubric used by both teachers and peer reviewers.

11. *Can I upload videos from Google Drive?*

Videos must be uploaded to the platform from files stored on a computer/laptop, not Google Drive. Teachers can store work in Google Drive and then download it to their computer/laptop when they are ready to upload it into the platform.

12. What file types and formats are supported in the new platform?

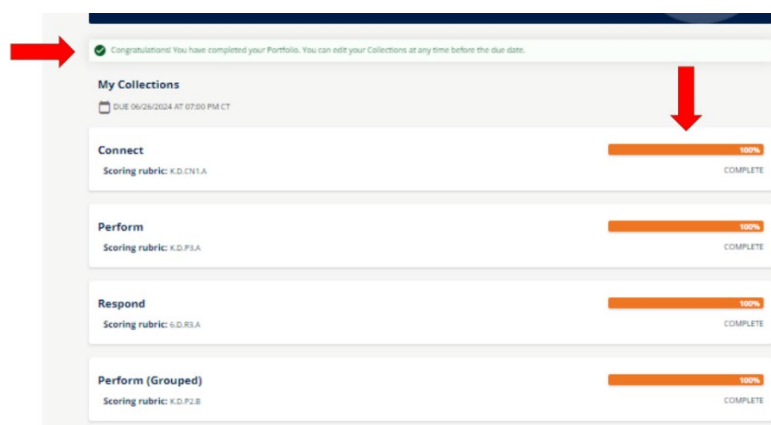
File Type	Support Formats
Images	- png - Portable Network Graphics - jpeg - Joint Photographic Experts Group
Documents	- doc - Microsoft Office Word Document - docx - Microsoft Office Word Document - pdf - Portable Document Format
Presentations (Can NOT be used for videos)	- ppt - Microsoft Office PowerPoint - pptx - Microsoft Office PowerPoint
Videos	- mov - Apple QuickTime - mpeg - Digital Video Format - mp4 - Digital Video Format

13. What is the portfolio submission deadline for the 2026-27 school year?

The deadline for all portfolio submissions is May 7, 2027, at 5:00 p.m. CT.

14. How do I know if my portfolio is complete?

A complete portfolio consists of self-scored Point A and Point B student work for each differentiated group (emerging, proficient, and advanced) in each of the four collections. When a portfolio is complete, teachers will see a message confirming a complete portfolio and 100% Complete status for each of the four collections.



15. What is the result if I do not complete my portfolio model by the deadline?

A portfolio will be assigned an Incomplete in the individual growth section in TNCompass and the teacher's level of effectiveness (LOE) will not generate for the school year if any of the four collections are not completed by the deadline.

16. Will I be notified if I have an incomplete portfolio?

Teachers will receive an email from TeachAll 24 hours prior to the submission deadline notifying them of the upcoming deadline and their current status. They will also receive an email after the submission deadline notifying them of their final status. Portfolio leads will be notified by email with a list of teachers that have an incomplete portfolio after the submission deadline.

17. I am out on leave unexpectedly. May I receive an extension?

Portfolio deadline extensions are not available. All models open and close simultaneously for all teachers across the state. If a teacher is out on extended leave, but meets the minimum 121-day requirement, the teacher must submit a student growth portfolio by the state deadline. If a teacher is out on extended leave and has **not** met the minimum 121-day requirement, the portfolio lead will notify the department of the teacher's PYE status, and the teacher will be removed from the portfolio platform.

18. How is my portfolio score calculated?

The portfolio scoring process is found on pages 8-10 in the [TEAM Portfolio Guidebook for Administrators and Teachers July 2026](#).

19. How do I receive feedback about my portfolio score?

District portfolio leads can access a "samples report" after scores are released. Teachers should contact their portfolio lead for more information about their individual sample scores. The sample score report will show the teacher's self-score and each peer reviewer score for each sample at both point A and point B. If a sample is marked "not scorable", the reason will also be in the sample report.

20. Why was my student work sample marked not scorable in peer review?

Peer Reviewers determine the performance level of student work artifacts at both point A and point B using the same rubrics as teachers that are provided in each [model resource guide](#). When scoring student work samples Peer Reviewers may need to mark student samples as "not scorable". If student work is unable to be scored at either point A or point B, both samples will be marked as "not scorable." The differentiated sample will show 0 growth from point A and point B.

Reasons student work may be marked not scorable:

1. There is no evidence that the assessment is aligned to the standard
2. No video of oral assessment
 - A video of audio only
3. Required answer key is missing
 - The teacher submits a document that is not an answer key. Answer Key guidelines can be found in the portfolio resource guide.
4. The student is not the same at both Point A and Point B.
 - The student's face is hidden in the video, and reviewer is unable to determine if it is the same student at point A and B
5. The same student is used in multiple samples within the collection
 - The same student was used in multiple differentiated samples (emerging, proficient, advanced)
6. The student work is blank
 - There is nothing on the paper or video
 - Poor video or sound quality hindered the ability to score student work
 - Student work is not legible
 - Uploaded a file type that is not supported
 - Student sample was not uploaded
7. Did not follow assessment guidance
 - Required evidence stated in portfolio resource guide was not submitted
 - Evidence assessments for point A and B are given on the same day

21. How are peer reviewers chosen?

Peer reviewers are chosen through an application process. To learn more about peer reviewer selections or to apply to be a peer reviewer, visit [Portfolio Peer Review | TEAM-TN](#)

22. Where can I find more information about student growth portfolios?

The TEAM website has multiple resources for portfolio teachers:

[TEAM Portfolio Guidebook for Administrators and Teachers](#)

[Portfolio Platform- TNPortfolio \(New!\) | TEAM-TN](#)

[Portfolio Teacher Guidance | TEAM-TN](#)

[Student Growth Portfolio Models | TEAM-TN](#)

[Portfolio Peer Review | TEAM-TN](#)

23. Who do I contact for support and to ask questions?

Every district/charter has a portfolio lead. The portfolio lead is the first person to reach out to for support. Portfolio leads receive monthly emails and meet with the department regularly.

For further questions, please contact Portfolio.Questions@tn.gov.